

Computer Requirements 2026/2027

Laptop computers are used extensively throughout the curriculum of the MD Program at Queen's. It is strongly recommended that all medical students own a laptop computer that has the capacity to access the Internet from their place of residence.

The Internet will be required for such things as:

- Accessing your Queen's University e-mail account (netid@queensu.ca).
- Accessing on-line library systems and services.
- Accessing electronic learning resources through Elentra.
- Accessing and contributing to course websites and discussions.
- Accessing SOLUS to update personal information, view grades, etc.

All MD Program examinations will be administered using an electronic testing platform made by Turnitin/ExamSoft called Examplify. Students are required to possess a personal laptop for taking these exams. Personal laptops must meet the following requirements for Examplify compatibility.

Minimum Computer Requirements

Windows Requirements

- Operating System: 64-bit versions of Windows 11.
- Alternate versions of Windows 11, such as Windows RT and 11 S, are NOT supported.
- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 11 "S mode" versus the standard operating system. S mode is not compatible with Examplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 11 23H2, Windows 11 24H2, and Windows 11 25H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: x86 or ARM based processor supported by your operating system.
 - ARM Processors are only supported on Windows 11 24H2 and higher using Examplify version 3.10.0 or higher.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- Internet connection for download, registration, exam download, upload, and some exam features.

- Using Exemplify in a virtual environment is a violation of the End-User License Agreement ([EULA](#)). As such, Exemplify cannot be run within virtualized environments or environments that require persistent network connections (local or otherwise) during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc..
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.
- [Administrator-level](#) account permissions.

macOS requirements

- Operating System: macOS Sonoma, Sequoia, or Tahoe.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, A18, or M series processor.
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- Server version of Mac OS X is not supported.
- Using Exemplify in a virtual environment is a violation of the End-User License Agreement ([EULA](#)). As such, Exemplify cannot be run within virtualized environments or environments that require persistent network connections (local or otherwise) during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc..
- Internet connection is required for download, registration, exam download and upload.
- [Administrator-level](#) account permissions.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

Further information regarding system requirements can be found at <https://examsoft.com/resources/exemplify-minimum-system-requirements/>