



## School of Medicine Computer Requirements

Laptop computers are used extensively throughout the curriculum at Queen's School of Medicine. It is strongly recommended that all medical students own a laptop computer that has the capacity to access the Internet from their place of residence.

The Internet will be required for such things as:

- Accessing your Queen's University e-mail account (netid@queensu.ca).
- Accessing on-line library systems and services.
- Accessing electronic learning resources through MEdTech Central.
- Accessing and contributing to course websites and discussions.
- Accessing SOLUS to update your personal information, view grades, etc.

All School of Medicine examinations will be administered using an electronic testing platform made by ExamSoft called Exemplify. Students are required to possess a personal laptop for taking these exams. Personal laptops must meet the following requirements for ExamSoft compatibility.

### **Minimum Computer Requirements**

#### **PC**

- Operating System: 32-bit and 64-bit Versions of Windows 10.
- **Alternate versions of Windows 10, such as Windows RT and Windows 10 S, are NOT supported at this time.**
- Only genuine versions of Windows Operating Systems are supported.
- ExamSoft does not support Tablet devices other than Surface Pro as detailed below
- CPU Processor: 2.0 ghz Intel i3 processor or equivalent
- RAM: 8GB or higher
- Hard Drive: highest recommended for the operating system or 2GB of available space.
- A working USB port is required (Newer devices may require an adaptor)
- Screen Resolution should be at least 1024x768 or higher.
- Administrator level account permissions
- Webcam
- Microphone
- Internet: 2Mbps upload speed
- Adobe Reader (Version 9, 11 or DC) is required for exams containing PDF attachments

## **Surface Pro**

### **Requirements:**

- Surface Pro, Surface Books, and Surface Laptop devices are supported (Non-Pro Surface devices are NOT supported)
- Must be running a supported Operating System (See PC Requirements above)
- An external keyboard (USB or Bluetooth) is required. Bluetooth keyboards must be paired prior to launching exam
- Hard Drive: 1GB or higher available space
- For onsite support, a working USB port is required (Newer devices may require an adaptor)
- Screen Resolution must be 1920x1080
- Administrator level account permissions
- Adobe Reader is required for exams containing PDF attachments

## **MAC**

- Supported Operating Systems: OS X 10.13 (High Sierra), OS X 10.14 (Mojave), macOS Catalina (10.15). Only genuine versions of Mac Operating Systems are supported.
- CPU: Intel processor
- RAM: 8GB or higher
- Hard Drive: 2GB or higher available space
- A working USB port is required (Newer devices may require an adaptor)
- Server version of Mac OS X is not supported
- Administrator level account permissions
- Webcam
- Microphone
- Internet: 2Mbps upload speed
- Adobe Reader (Version 9, 11 or DC) is required for exams containing PDF attachments