



New Residents & Clinical Fellows Virtual Orientation June 26, 2026 AGENDA

All trainees are welcome attend orientation. It is mandatory for new trainees to Queen's University. Trainees should consult with their Program or Fellowship Director if they are unable to attend this mandatory orientation.

Zoom Participation: There is an expectation that participants will **be fully engaged** with the orientation session **keeping cameras on** for the duration of the session as part of professional courtesy. While we recognize that there may be short periods of time throughout the session where you may have to turn your camera off, it should remain on for the majority of the session. We suggest using the optional background filters as you deem necessary, ensuring your first and last name are visible on the screen, or setting yourself up with a blank wall behind you. If you are unsure how to set up filters, please review the information [here](#).

Time	Topic	Speaker
8:00 to 8:10	Welcome from KHSC and Introductions	Chris Gillies, Vice-President Medical and Academic Affairs, KHSC
8:10 to 8:50	Welcome from Providence Care	Allison Philpot, Executive Director, Medical Affairs, Patient Flow and Research, PC
	Welcome to Postgraduate Medical Education at Queen's University	Dr. Karen Schultz, Associate Dean, Postgraduate Medical Education, PGME
Health and Wellness		
8:50 to 9:00	Trainee Wellness Services at Queen's University	Dr. Melissa Andrew, Director, Resident Wellness
9:00 to 9:10	Workplace Conduct	Maxwell Crothers, HR Advisor, People Services, KHSC
9:10 to 9:20	Occupational Health and Safety	Melissa Burley, Occupational Health Nurses
9:20 to 10:00	Infection Control	Dr. Gerald Evans, Medical Director of Infection Prevention and Control, KHSC Sean Bradley, Infection Control Practitioner
10:00 to 10:20 BREAK		
School of Medicine and Queen's Health Sciences		
10:20 to 10:30	Introduction to Library Services	Sandra McKeown, Health Sciences Librarian
10:30 to 10:40	Equity and Social Accountability	Dr. Colleen Davison, Associate Dean, Equity and Social Accountability
Hospital Resources		
10:40 to 11:10	Choosing Wisely/Lab Test Utilization	Dr. Yun Huang, Assistant Professor, Diagnostic & Molecular Pathology, Queen's University/KHSC
11:10 to 11:40	Diagnostic Imaging	Dr. Andrew Chung, Program Director, Assistant Professor, Diagnostic Radiology, Queen's University/KHSC
11:40 to 12:00	Medication Reconciliation	Megan Riordon, Pharmacy Director, KHSC
12:00 to 12:05	RACE Team	Dr. Timothy Chaplin, Trauma Team Leader and Medical Director for the Rapid Assessment of Critical Events (RACE) Team at KGH.
12:05 to 12:15	Welcome from PARO	Dr. Shamir Malik and Dr. Shadia Adekunte PARO Representatives
12:15 to 1:00 LUNCH BREAK		
1:00 to 1:10	OMA Introduction	Shawnee Balfour, Sr. Specialist, Insurance Education and Engagement
1:10 to 1:20	CMA Introduction	TBC
Policies and Procedures		
1:20 to 1:30	Role of Patient Relations	Shannon Marchand, Patient Experience Specialist, KHSC
1:30 to 1:45	Documentation and Privacy	Rajan Gill, Manager, Health Information Services, KHSC Andrew Rogers, Director, Compliance, Risk and Privacy, KHSC
1:45 to 1:55	Managing Patients who are incarcerated	Renaud Golsse, Director of Protection Services, KHSC
1:55 to 2:10	Home First Strategy and Patient Flow	Brittany Vanden Tillaart and Sara Bell, Patient Flow Coordinator, KHSC
2:10 to 2:20	Acceptable AI Use	Lisa Cooke, Director, Project Management Office and Decision Support, KHSC
2:20 to 2:30	Closing Remarks/Next Steps	Chris Gillies, Vice-President Medical and Academic Affairs, KHSC