

New Residents & Clinical Fellows Virtual Orientation June 27, 2025  
AGENDA  
Zoom link has been email. Contact PGME if you need it.

trainees are welcome attend orientation. It is mandatory for new trainees to Queen's University. Trainees should consult with their program or Fellowship Director if they are unable to attend this mandatory orientation.

**om Participation:** There is an expectation that participants will **be fully engaged** with the orientation session **keeping cameras** for the duration of the session as part of professional courtesy. While we recognize that there may be short periods of time throughout the session where you may have to turn your camera off, it should remain on for the majority of the session. We suggest using the optional background filters as you deem necessary, ensuring your first and last name are visible on the screen, or setting yourself up with a blank wall behind you. If you are unsure how to set up filters, please review the information [here](#).

Time	Topic	Speaker
8:00 to 8:05	<b>Welcome and Introductions</b>	Chris Gillies, Vice-President Medical and Academic Affairs, KHSC
8:05 to 8:50	Welcome from KHSC	Dr. Mike Fitzpatrick, Chief of Staff, Executive Vice-President, Medical and Academic Affairs, KHSC.
	Welcome from Providence Care	Allison Philpot, Executive Director, Medical Affairs, Patient Flow and Research, PC
	Welcome to Postgraduate Medical Education at Queen's University	Dr. Karen Schultz, Associate Dean, Postgraduate Medical Education, PGME
	<b>Health and Wellness</b>	
8:50 to 9:00	Trainee Wellness Services at Queen's University	Dr. Melissa Andrew, Director, Resident Wellness and Dr. Bryce Durafour, Wellness Advisor
9:00 to 9:10	Workplace Conduct	Maxwell Crothers, HR Advisor, People Services, KHSC
9:10 to 9:20	Occupational Health and Safety	Melissa Burley/Jayne Leonard, Occupational Health Nurses
9:20 to 10:00	Infection Control	Dr. Gerald Evans, Medical Director of Infection Prevention and Control, KHSC
<b>10:00 to 10:20 BREAK</b>		
	<b>School of Medicine and Queen's Health Sciences</b>	
10:20 to 10:30	Introduction to Library Services	Courtney Svab, Health Sciences Librarian
10:30 to 10:40	Equity and Social Accountability	Dr. Colleen Davison, Associate Dean, Equity and Social Accountability,
	<b>Hospital Resources</b>	
10:40 to 11:10	Choosing Wisely/Lab Test Utilization	Dr. Yun Huang, Assistant Professor, Pathology and Molecular Medicine, Queen's University/KHSC
11:10 - 11:40	Diagnostic imaging	Dr. Andrew Chung, Program Director, Assistant Professor, Diagnostic Radiology, Queen's University/KHSC
11:40 to 12:00	Medication Reconciliation	Megan Riordon, Pharmacy Director, KHSC
12:00 to 12:05	RACE Team	Dr. Tim Chaplin, Trauma Team Leader and Medical Director for the Rapid Assessment of Critical Events (RACE) Team at KGH.
12:05 to 12:15	<b>Welcome from PARO</b>	Dr. Mahtab Malekian Naeini and Dr. Suraj Gopinathbirla, PARO Representatives
<b>12:15 to 1:00 LUNCH BREAK</b>		
1:00 to 1:10	OMA Introduction	Shawnee Balfour, Sr. Specialist, Insurance Education and Engagement
1:10 to 1:20	CMA Introduction	Dr. Shira Gertsman, CMA Resident Ambassador
	<b>Policies and Procedures</b>	
1:20 to 1:30	Role of Patient Relations	Astrid Strong, Patient Experience Specialist, KHSC
1:30 to 1:45	Documentation and Privacy	Rajan Gill, Manager, Health Information Services, KHSC Andrew Rogers, Director, Compliance, Risk and Privacy, KHSC
1:45 to 1:55	Managing Patients who are incarcerated	Renaud Golsse, Director of Protection Services, KHSC
1:55 to 2:10	Home First Strategy and Patient Flow	Rorri Bostock, Patient Flow Coordinator, KHSC
2:10 to 2:30	Closing Remarks/Next Steps	Chris Gillies, Vice-President Medical and Academic Affairs, KHSC