

## Computer Requirements 2024/2025

Laptop computers are used extensively throughout the curriculum of the MD Program at Queen's. It is strongly recommended that all medical students own a laptop computer that has the capacity to access the Internet from their place of residence.

The Internet will be required for such things as:

- Accessing your Queen's University e-mail account (netid@queensu.ca).
- Accessing on-line library systems and services.
- Accessing electronic learning resources through Elentra.
- Accessing and contributing to course websites and discussions.
- Accessing SOLUS to update personal information, view grades, etc.

All MD Program examinations will be administered using an electronic testing platform made by Turnitin/ExamSoft called Exemplify. Students are required to possess a personal laptop for taking these exams. Personal laptops must meet the following requirements for Exemplify compatibility.

### Minimum Computer Requirements

#### PC

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.
- If you are using a Microsoft Surface device, S mode is not compatible with Exemplify.
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 10 22H2, Windows 11 22H2, and Windows 11 23H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro.
- CPU Processor: Non-ARM-based processor supported by your operating system.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require a persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.
- Administrator level account permissions

## MAC

- Administrator level account permissions
- Monterey, Ventura, and Sonoma
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, M1, or M2 processor. Devices using Apple's M1 and M2 processor and Apple Rosetta 2 are supported.
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Exemplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Internet connection is required for download, registration, exam download and upload.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.