



## School of Medicine Computer Requirements

Laptop computers are used extensively throughout the curriculum at Queen's School of Medicine. It is strongly recommended that all medical students own a laptop computer that has the capacity to access the Internet from their place of residence.

The Internet will be required for such things as:

- Accessing your Queen's University e-mail account (netid@queensu.ca).
- Accessing on-line library systems and services.
- Accessing electronic learning resources through MEdTech Central.
- Accessing and contributing to course websites and discussions.
- Accessing SOLUS to update your personal information, view grades, etc.

All School of Medicine examinations will be administered using an electronic testing platform made by ExamSoft called SofTest. Students are required to possess a personal laptop for taking these exams. Personal laptops must meet the following requirements for ExamSoft compatibility.

### Minimum Computer Requirements

#### **PC**

- Windows Vista, Windows 7, Windows 8, and Windows 10
- Only genuine, U.S.-English, French, Portuguese, Swedish, and British versions of Windows Operating Systems are supported
- ExamSoft does not support Tablet devices other than Surface Pro as detailed below
- CPU Processor: 1.86Ghz Intel Core 2 Duo or greater [CLICK HERE](#) for a list of supported processors
- RAM: highest recommended for the operating system or 2GB
- Hard Drive: highest recommended for the operating system or 1GB of available space
- For onsite support, a working USB port is required (Newer devices may require an adaptor)
- Internet connection for SofTest Download, Registration, Exam Download and Upload
- Screen Resolution must be 1024x768 or higher
- Administrator level account permissions
- Adobe Reader (Version 9, 11 or DC) is required for exams containing PDF attachments
- SofTest cannot be run on a tablet computer (i.e. iPad / Android / Playbook) or in a virtualized computer environment (i.e. vmWare, or Parallels Desktop)

#### **Surface Pro**

- Surface Pro 1, 2, & 4 (Non-Pro Surface devices are NOT supported)
- Surface 3 (Pro and Non-Pro devices ARE supported)
- External Keyboard (USB or Bluetooth) required. Bluetooth keyboards
- Hard Drive: 1GB or higher available space
- Adobe Reader XI is required for exams containing PDF attachments
- Internet connection Screen Resolution must be 1920x1080

#### **MAC**

- Operating System: OS X 10.7 (Lion), OS X 10.8 (Mountain Lion), OS X 10.9 (Mavericks), OS X 10.10 (Yosemite), and OS X 10.11 (El Capitan). Only genuine versions of Mac Operating Systems are supported
- CPU: Intel processor
- RAM: 2GB
- Hard Drive: 1GB or higher available space