



Wi-Fi Connection Instructions for Surveyors

This guide has been developed to provide you with the Wi-Fi connection instructions to easily and reliably access the internet from any Queen's building or from one of our partner hospital sites. If you experience any issues accessing a network, please reach out to the designated Program Assistant on your daily agenda for support.

Queen's University Buildings

For reviews taking place in Queen's University Buildings, surveyors should use the **eduroam** network.

How to Connect to eduroam Wi-Fi:

For Windows

1. Click the Wi-Fi icon on the bottom-right of your screen.
2. Select eduroam from the list of networks.
3. Click Connect.
4. Enter your full university username (e.g., username@youruniversity.ca).
5. Enter your password.
6. Click OK or Connect.
7. If prompted about a security certificate, click Accept or Connect.
8. You should now be connected to eduroam.

For macOS

1. Click the Wi-Fi icon at the top-right of your screen.
2. Select eduroam from the list of available networks.
3. When asked, enter your full university username (e.g., username@youruniversity.ca).
4. Enter your password.
5. Click Join.
6. If a security certificate prompt appears, choose Continue or Accept.
7. You should now be connected to eduroam.

If you are unable to connect, please contact the Program Assistant on your daily agenda, and they will give you a temporary login and password that you can use for the week to log into the **QueensU-Guest** wireless network.



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Kingston Health Science Centre Buildings

For reviews taking place at Kingston General Hospital or Hotel Dieu Hospital, surveyors should use the **KHSC-Guest network**.

Once connected, open a browser. You may be directed to a portal – click **Continue** to proceed.

If you experience connection issues, contact the Program Assistant on your daily agenda.

Providence Care Hospital

For reviews at Providence Care Hospital, surveyors should use the **PC_Guest_WIFI** network.

Review the Acceptable Use Policy when prompted and click **Accept** to agree to continue.

If you experience connection issues, contact the Program Assistant on your daily agenda.

Lakeridge Health Oshawa Hospital

For reviews at Lakeridge Health Oshawa Hospital, surveyors should use the **LHGUEST** network.

Click **Connect** and a webpage will open, click **Accept** on the wireless guest agreement.

If you experience connection issues, please contact Jordan Bowes (cell: 613-484-2648)