



CTAQ Member Update Newsletter – September 2026

News on Queen's Endpoint Security What CTAQ Members Need To Know

Dear CTAQ Members,

The following information has been provided by Queen's University Information Technology Services (ITS) and is being shared with CTAQ members for informational purposes. Please note that this information does not constitute guidance from CTAQ. We encourage members to follow the recommendations and direction provided by ITS.

Queen's, like all universities, is a daily target for increasingly sophisticated cyberattacks. To this end, the University has introduced new security requirements intended to better protect institutional data, research, and the personal information of our community. This program is called Endpoint Security and there are different security levels depending upon your relationship to Queen's and whether you have access to a Queen's-funded device.

We recognize that clinical faculty are in a unique position. Many work across both hospital and university environments, and many do not use a Queen's-issued computer.

If you are required to adopt any Endpoint Security measures, you will receive direct email communications with instructions on what you need to do. We recognize that some faculty members may experience challenges when adopting these measures, including sign-in loops and conflicts with hospital systems. If you encounter any issues, please contact the Queen's IT Support Centre by filling out an [Online Help Form](#) or by calling (613) 533-6666 during [regular business hours](#), and the team will be happy to assist.

CTAQ AGM – SAVE THE DATE!



Please save the date on October 8, 2026

CTAQ Annual General Meeting of the Members
Kingston Marriott, 285 King Street East
Kingston, Ontario

Thank you for your continued support and engagement with CTAQ. We will continue to provide more information to our members as we receive it.

Your CTAQ Board

Clinical Teachers' Association of Queen's University