

1. **Professionalism:**

- Punctuality
- Preparedness
- Attire
- Response to feedback
- Respect shown to others on the team
- Understanding of the roles of participants in health care team

2. **Skills Development**

Gathering Information:

- History Taking
- Use of specific interviewing techniques
- Balance between open ended (seeking longer answers) and closed ended questions (requiring yes/no answer)
- Transitional statements (signposting)
- Clarifying Statements
- Summarizing Statements
- Flow of interview
- Organization of interview
- Thoroughness

Physical Exam

- Draping
- Organization of exam
- Correct technical skills

Building Relationship with Patient:

- Active Listening
- Patient –centered approach
- Demonstration of empathy
- Genuineness of interaction
- Non-verbal communication style

3. **Functioning Within the Team**

- Supports learning of team members (willing to pair off and collaborate)
- Gives feedback effectively
- Listens to team member opinions
- Balanced participation in group (neither dominant or passive)
- Contributes to discussions, by listening and by offering the results of enquiry, research, experience